RTOM STUDENT PORTAL

Guide Manual



INSTITUTE OF INTELLECT BLENDING RTO No. 41282 CRICOS No. 0352 Enter the URL of your RTOM software (<u>http://iib.rtomanager.com.au/</u>)in the address bar of your browser and hit enter. You will be prompted to enter your **username (Student ID Number: e.g., IIB210155)** and **password (DOB: e.g., 12111999)** to validate that you are the genuine user of the system

USER LOGIN

Not Logged In | 🏠 Home | 🔒 Login | 🧨 Forg

Welcome to RTOManager College Management System

Agent Registration

Student Application

Course Information

RTOmanager is our next generation automated College Management System that offers the capabilities to manage and streamline the business processes of an educational institution. RTOmanager is a smart integration of several important modules that deliver an opportunity to rationalize the day-to-day college operations. For example, departmental portals for RTO management, access to relevant users such as student portal for student, teacher portal for teachers and agent portal for agents.

Agent List

-Login-	
[
Username	*
Password	*
Keep me logged in	
Login	

RTOmanager College Management System is an interactive online management system which coordinates various college operations and processes into single online platform for efficiency and increased productivity.

If you have any trouble accessing or navigating through RTOmanager CRICOS platform, please contact your System Administrator: admin@iib.edu.au

Click "LOGIN" You will arrive at the Home Page as shown below.

If you are logged in for the first time, the system will ask you to confirm the address and contact details on the next screen.

USER LOGIN

💻 Update yo	our primary contact address
Street Address:	F7, 15 Forrester St
City/Town/Suburb:	Kingsgrove
Country:	Australia
State:	NSW
Postcode:	2208
Home phone:	
Mobile phone:	
	Update

Once you update the details the system will show the below message.

USER LOGIN

Update your primary contact address

Street Address:	F7, 15 Forrester St	
City/Town/Suburb:	Kingsgrove	
Country:	Australia	
State:	NSW	
Postcode:	2208	
Home phone:	1300543512	
Mobile phone:		
	Update	
📀 Thank you for yo	our updated information. Please click close icon to continue accessin	g your portal.

After then the home page will be shown as below.

USER LOGIN

	Logged in As Jennifer CAYABYAB (IIB19	
Profile Attendance Timetable & Results Payment Communication		
Profile File Help	- News and Reminder	
Edit Your Profile Help & Support	Latest News Posted Date	
	- No current News & Events available	Degistered
	A Participant Destant Destanting of	Registered
	Reminders Posted Date Descending	Training
	- No current reminder available	Organisation
	Sector Se	management
		resources that
	More	equip you to
	Deferral/Approved Leave	compete,
		comply and
	A No deferral record	prevail
		provem

Once you have logged in to RTOM, click Profile>Edit Profile.

EDIT PROFILE

				Logged in As Jennifer CAYABYAB (IIB190155) 🔒 Logout 📫
Home Profile Attendance	Timetable & Results Pay	yment Communication		
Edit Profile Change Password (OSHC Info			
💻 Edit Your Profile				
Personal Infomation				
Student ID: IIB190155	Full name:	Ms Jennifer CAYABYAB		
Nickname:	USI:	BRSFDRYNPJ What is I	SI? Steps to Create your own USI	
College email: studentservice@iit	o.edu.au Private email:	gemma@iib.edu.au		
Birthplace: Manila	Country of birth:	Philippines	~	
Current Street Address-				
your home.			usually reside rather than any temporar essing' or 'numbering' system as your r	y address at which you reside for training, work or other purposes before returni esidential street address.
Country:	Australia	~		
Building/property name:				
Flat/unit details:				
Street number (e.g. 205 or Lot 118):				
	Morrilla Street			
Suburb/Town/City:		State/Province:		
Postcode:	2099	Mobile	0406549855	
	/			

Please note that you cannot change the name, Student ID, your name

Finally click " Update " to save the changes you have made. You will receive a confirmation message.

EDIT PROFILE

ersonal Infomation				
Student ID: 061STU20100010	Full name:	Mr John Citizen		
Nickname:	USI:	Place your valid USI here	What is USI?	
College email: None	Private email:	info@rtomanager.com.au)	
urrent Street Address				
Please provide the physical addr before returning your home. If you are from a rural area use t				
before returning your home.				
before returning your home.		state's or territory's 'rural p		
before returning your home. If you are from a rural area use t Country: Building/property name:	he address from your s	state's or territory's 'rural p	roperty address	
before returning your home. If you are from a rural area use t Country: Building/property name: Flat/unit details:	he address from your s Australia	state's or territory's 'rural p	roperty address	
before returning your home. If you are from a rural area use t Country: Building/property name: Flat/unit details: Street number (e.g. 205 or Lot 118):	Australia	state's or territory's 'rural p	roperty address	
before returning your home. If you are from a rural area use t Country: Building/property name: Flat/unit details: Street number (e.g. 205 or Lot 118):	he address from your s Australia	state's or territory's 'rural p	roperty address	
before returning your home. If you are from a rural area use t Country: Building/property name: Flat/unit details: Street number (e.g. 205 or Lot 118):	he address from your s Australia 15 John	state's or territory's 'rural p	roperty address	
before returning your home. If you are from a rural area use t Country: Building/property name: Flat/unit details: Street number (e.g. 205 or Lot 118): Street name:	he address from your s Australia 15 john SYDNEY	state's or territory's 'rural p	roperty address	ing' or 'numbering' sy:

Once you have logged in to RTOM, click **Profile>Change Password**

CHANGING PASSWORD

B									Jennifer CAYAE
Home Profile	Attendance	Timetable & Results	Payment	Communication					
Edit Profile Change	Password	OSHC Info							
💻 Change Pa	assword								
Current password:	vord: Cancel	e used when you forge * Date of Birth? (dd/mm/y)		rd. Please rememb	er your question & a	answer. You can re	set your own sea	curity question & ans	wer at anytime.

Once you have logged in to RTOM, click **Profile>Change Password**

CHANGING PASSWORD

								I	ogged in As		CAYAE
Home Profile	Attendance	Timetable & Results	Payment	Communication							
Edit Profile Change	Password	OSHC Info									
💻 Change P	assword										
Current password:	vord: Cancel	e used when you forget * Date of Birth? (dd/mm/yy)		I. Please rememb	er your questio	on & answer. Yo	u can reset you	r own security	y question & ans	wer at any	time.

• Enter your old password, your **New Password** and Confirm your **new password**

- Finally click" change password ".You will receive a confirmation message
- You should keep in mind that new password and confirm new password must be the same.

CHANGING PASSWORD



Security question and answer will help you to recover/remember your password in case you forget your password. It is important to keep your security question and answer safe, secure, and simple. To reset your security question and answer, follow the instructions below.

CHANGING PASSWORD

B								Logo	jed in As Jen	nifer CAYA
ATO TO. TIME CALOFITO. OSSIGN	Attendance	Timetable & Results	Payment	Communication						
Edit Profile Change	Password	OSHC Info								
💻 Change Pa	assword									
Change Password Current Passwor New Passwor Confirm New Passwor Change Password Reset Security Question ♀ This question & a	ord: Cancel	e used when you forget	your passwoi	rd. Please rememb	er your question	& answer. You	can reset your o	wn security que	stion & answer a	at anytime.
Current password:		*		_						
	What is your	Date of Birth? (dd/mm/yy)	y)							
Security answer:				*						
(Reset									

Enter your current password, security question and security answer as marked by red circle in figure below

Finally click " update '.Security question and answer will be reset, and the confirmation message is displayed in green to confirm the change as shown below

CHANGING PASSWORD

💻 Change Passwor	Ċ
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Change Password	Reset Security Question & Answer
Password:	* 🛛 🖓 This question & answer will be used when you forget your password and wa
New Password:	Current password:
Confirm New Password:	* Security question: What is your passport no?
	Security answer: 12345
Change Password Cancel	Update

From this menu student can send their feedback/complaints directly to the administration department which will help the college to improve their service delivery. To send feedback, follow the instructions below:

Once you have logged in to RTOM, click **Communication** on the main menu. You will go to **Feedback** page as shown in figure 1.

COMMUNICATIONS

	Logged in As Jennifer CA
Home Profile	Attendance Timetable & Results Payment Communication
Email Feedback Er	imail To Teacher Communication History
💻 Email Fee	dback
🕕 Hi, Ms Jennifer CA	YABYAB. You can send any feedback or write a message to us by means of this email. Your feedback will be useful to keep our standards high.
From:	gemma@iib.edu.au
To:	Academic Email: eugene@iib.edu.au
Topic:	Academic V
Subject:	*
	Paragraph 🗸 Font 🔍 Size 🗸 (Color 🗸 🗛 (Highlight 🗸 🖉 B I U abe x² x ₂
	🗄 😫 藥 🖉 副 冨 冨 副 田 田 铎 淳 📱 🗄 👗 🐁 隆 🗙 🥠 🍋 🖪 🖌 ザ I Symbols 🕶 胃
	: Insert Html 🗸 🚝 🔗 🖄 🎟 🖽 🖅 🦂 🖶 🦌 🕂 🦞 ቹ 📾 🏭 💿 🗹 式 💩 🕮 🖾 🗱

Select the topic of your feedback from the drop-down menu for e.g., **Academic** as shown in figure below.

Type your topic for e.g., **Inadequate Computer** as shown in figure below.

Type your Feedback/Message .

Finally click "send email" . Your email will be sent, and you will receive a message .

COMMUNICATIONS

	Logged in As Jennifer CA
HTO No. 41222 CHICOS No. 53326A Home Profile Attendance Timetable & Results Payment Comm	munication
Email Feedback Email To Teacher Communication History	
💻 Email Feedback	
() Hi, Ms Jennifer CAYABYAB. You can send any feedback or write a message t	to us by means of this email. Your feedback will be useful to keep our standards high.
: 象 👾 🖉 副 副 田 田 伊 律 律	A Highlight Image: B Image: Im

- Here you can also email to your trainer as per the unit they are teaching. To do this Click on Email to Trainer.
- Select the course, unit and check the Trainer to send email to
- Enter Topic and email content
- Enter file attachment (if applicable)
- Click " send email "

COMMUNICATIONS

_			
			Logged in As Jennif
Home Profile	Attendance Timetable & Results Pay	ment Communication	
Email Feedback	Email To Teacher Communication History		
Send En	nail to Teacher		
Student: I	IB190155 - Jennifer CAYABYAB		
From: (gemma@iib.edu.au		
Course:	BSB60215 : Advanced Diploma of Business-01/	02/2021 : Current Student 🗸	
Subject:	BSBFIN601 : Manage organisational finances	▼	
Teacher:	🗆 Name	Email	Status
	Unassigned	support@websutra.com.au	\mathbf{P}
	🗆 Winnie Diloklab	winnie.ppnapat@outlook.com	\mathbf{O}
Topic: (Paragraph V Font V Size V Col		
	i 🤱 🔅 🖉 🗉 🗏 🚍 🗮 🔚 🖽	🛊 🛊 🚆 🤅 🔏 🐚 🏝 🗙 🤌 🍋 🎒 🛃 💖 Symbols 🗸	

_ Insert Html ♥ 🚝 🔗 🔮 💷 📇 🖅 🐛 🚽 🐂 🕌 🦞 ቹ 💩 🏙 💿 🗹 📷 💩 🖾 🔩 💁 🦓

To view your attendance details, follow the instructions below:

Once you have logged in to RTOM, click **Attendance** menu and your current course summary attendance along with Subject attendance will appear as figure below.

ATTENDANCE

RTD No. 412												Logged	in As Jennifer	CAYABYAB (IIB1901	155) 🔒 Logout 😭 Help
Home	Profile Attendance Edit Profile	Timetat	ble & R	esults	Paymo	ent	Соп	nmunic	ation						
V	iew Attendance (W	eekl	y Su	ımma	ary)										Weekiy Total
Se	e Name: BSB60215:Advanced emester : ADV T4 2021 • Term : 1 • ent Attendance View By Week	l Diplom	na of Bi	usiness-	-01/02/20	21 (St	atus: (Current	t Student) 🗸						
_	Week Length	Mon	Tue	Wed	Thurs	Fri	Sat	Sun	Study Hrs	Other Hrs	Weekly Attd Hrs.	Weekly Class Hrs	Weekly Attd%	Semester Curr. Attd.	Semester Proj. Attd.
1	(01/11/2021 - 07/11/2021)	NC	7.5	NC	7.5	0	NC	NC	15	0	15	20	75	75	97.5
1	(08/11/2021 - 14/11/2021)	NC	7.5	NC	7.5	0	NC	NC	15	0	15	20	75	75	95
1	(15/11/2021 - 21/11/2021)	NC	7.5	NC	7.5	0	NC	NC	15	0	15	20	75	75	92.5
1	(22/11/2021 - 28/11/2021)	NC	7.5	NC	7.5	0	NC	NC	15	0	15	20	75	75	90
1	(29/11/2021 - 05/12/2021)	NC	7.5	NC	7.5	0	NC	NC	15	0	15	20	75	75	87.5
1	(06/12/2021 - 12/12/2021)	NC	0	NC	7.5	0	NC	NC	7.5	0	7.5	20	37.5	68.75	81.25
1	(13/12/2021 - 19/12/2021)	NC	7.5	NC	7.5	0	NC	NC	15	0	15	20	75	69.64	78.75
1	(20/12/2021 - 26/12/2021)	NC	0	NC	0	0	PH	PH	0	0	0	20	0	69.64	78.75
1	(27/12/2021 - 02/01/2022)	PH	PH	NC	0	PH	PH	NC	0	0	0	0	0	69.64	78.75
1	(03/01/2022 - 09/01/2022)	PH	0	NC	7.5	0	NC	NC	7.5	0	7.5	20	37.5	65.63	72.5
1	(10/01/2022 - 16/01/2022)	NC	0	NC	0	0	NC	NC	0	0	0	0	0	65.63	72.5

To view your timetable, follow the instructions below:

Once you have logged in to RTOM, click **Timetables & Results** as shown. By default, your timetable for the current month will appear as in figure below.

TIMETABLE

						/ /	
	B			Logged in As Jennifer CAYABYAB (IIB1901	55) 🔓	Logout	CHelp
Home	Profile Attendance Timetable & Results Payment	Communic	ation				
							_
Vie	ew Current Timetable				Timetabl	Results	Study Plan
					Timetado	E IVESUIS	Study Harr
	BSB60215:Advanced Diploma of Business-01/02/2021 (S	tatus: Current	Student) 🗸				
	Type: • Weekly O Monthly						
	Meek: 11 (10/01/2022 - 16/01/2022)						
	View Timetable						
	View Imetable						
Total St	udy hours for current week 11 (10/01/2022 - 16/01/2022) is: 22.00 hours	(including bred	iktime)				
Monday		Wednesday		Friday		Saturday	Sunday
	Subject: BSBSUS511: Develop workplace policies and procedures for		Subject: BSBSUS511: Develop workplace policies and procedures for		lures for	NC	NC
	sustainability Batch: O_ADV		sustainability Batch: O_ADV	sustainability Batch: O_ADV			
	Teacher: Y LIU		Teacher: Y LIU	Teacher: Y LIU			
	Room: Classroom		Room: Classroom	Room: Classroom			ļ
	Date: 11/01/2022		Date: 13/01/2022	Date: 14/01/2022			
	Time: 08:00 - 16:30		Time: 08:00 - 16:30	Time: 10:00 - 15:00			
		/					

From this menu you can view your results. To do this, follow the instructions below:

Once you have logged in to RTOM, click Timetable & results menu as in figure below.

RESULTS

Home Profile Attendance Timetable & Results Payment Communication				Logged in As	Jennifer CA	Yabyab (II	B190155)	Logout 🕻 Help
View Academic Final Results							Timetab	Results Study Plan
Select course: BSB60215-Advanced Diploma of Business-01/02/2021 (Status: Current Stude View Course Results) 70 View Academic Final Results(total rows: 8 rows)	ent) 🗸						Select semeste	f: All V
Enrolment Details	Subject Results	Unit Results			Assessment	Details		
Semester: ADV T4 2021 Term: 1 Batch: O_ADV Subject: BSBFIN601 : Manage organisational finances (Attempt: 1)	Grade: C Competency: C	Unit BSBFIN601		Duration 01/11/2021 - 05/12/2021	Assessment	Competency	Teacher Ms Winnie	Unit Associated BSBFIN601
				05/12/2021	A1	C	Diloklab	BSBFIN001
Semester: ADV T4 2021 Term: 1 Batch: O_ADV	Grade: C	Unit	Competency	Duration	🛕 No asses	sment		
Subject: BSBSUS511 : Develop workplace policies and procedures for sustainability (Attempt: 1)	Competency: C	BSBSUS511	С	06/12/2021 - 30/01/2022				
Semester: ADV T3 2021 Term: 1 Batch: O_ADV	Grade: C	Unit	Competence	Duration	Assessment	Competen	cy Teacher	Unit Associated
Subject: BSBHRM614 : Contribute to strategic workforce planning (Attempt: 1)	Competency: C	BSBHRM614		06/09/2021 -	A1	С		
								AND SHOT

Once you have logged in to RTOM click **Timetable & results** as in figure below.

<u>Cli</u>ck "study plan". You will go to the **View Study Plan** page as shown below

It gives the information of the course Name, Start Date, Finish Date, Course Attempt, and Status and Course Fee

STUDY PLAN



Click" Excel " icon to export the study plan to excel file.

STUDY PLAN

View Study Plan				Tind	atra Rasylta Dady Plan Assame
Shadoot Details					
Studew ID: BDRT0130015 Name: Mr Josh Dugan					
Select report: View Shally Plan					
					2
Here Dudy Plandidal roots: Trened					
Course Name	Start Date	Finish Date	CourseAttempt	Status	Course fee
00040007 : Centricate IV in Frontine Management	11/02/2013	11/08/2013	1	Althre Student	2500

From this menu, you can view your payments made for enrolled courses. To do this, follow the instructions below:

Once you have logged in to RTOM, click **Payment** as shown below. You will go to the page as shown in the figure below . Select the course for which you want to view payment from the drop-down menu as shown in figure 1. Your payment summary information will be displayed as shown in figure below.

PAYMENT

Home	Profile	View Doc	Material	Attendance	Study Progress	Traineeship	Dava	ment Evaluati
nome	Profile	VIEW DOC	Material	Attendance	Suidy Progress	traineesnip	Рауг	Evaluad
		Doumon	Inform	otion				
	ew Your	Payment	informa	ation				
Student	Name							
	Student ID	: STU2010001	3			_	Name:	Mr Bishal Nepal
Cours	ses enrolled	DIPFINANC	E01 : Diplom	na of Financial Se	ervices-06/08/2009 🗸	•	Status:	Active Student
Cours	se start date:	: 6/08/2009				Course finis	sh date:	6/10/2010
Student	Course Pay	ment Summar	у					
Tot	tal tuition fee	aud\$2500.0	10 Tota	al miscellaneous	fee: AUD\$0.00			
1	lotal fee paid	I: AUD\$0.00	Miscella	aneous payment	due: AUD\$0.00			
	Total fee due	e: AUD\$2500.0	0	~				
Total 1	ee refunded	I: AUD\$0.00						
View Pa	yment Detai	ils						
		Ar: O Tuition F	ee Payment	s	Miscellaneou	s Payments		
View	Payments to	A. • Iddition1	eer aymen					
View	Payments to		cc r dyment	_				
View	Payments to							

Now to view Tuition fee select "tuition fee payment" . Your tuition fee payment information will appear as shown

PAYMENT

View	Your	Pay	/ment	Infor	mation	

	Inte				
	itudent ID: RT0110034		Name: Mr.Joe Diack		
-		: Certificate IV in Frontline Management-08			
		Constraint in Pronante Management de			
Courses	start date: 8/08/2011		Course finish date: 5/01/2013		
Student Co	xurse Payment Summa	α,			
Total t	tuition fee: AUD\$1500	00 Total miscellaneous fee: AUDS0	0.00		
Tota	al fee paid: AUD\$500.0	0 Miscellaneous payment due: AUDSI	0.00		
Tot	al fee due: AUD\$1000.	00			
Total fee	refunded: AUD\$0.00				
fear	Fees 500.00	0130034; Courselit 35340007 Payment Due Date 08 Aug 11	Paid Duration 25 Week	Remarks	
fear 1011	Fees		Paid Duration 25 Week 20 Week	Remarks	scheduled
Year 2011 2012	Fees 500.00	Payment Due Date 08 Aug 11	25 Week		
Year 2011 2012 2012 2012 View Paym	Fees 500.00 500.00	Peyment Due Date 08 Aug 11 30 Jan 12 18 Jun 12	25 Week 20 Week	autogenerate	
Year 2011 2012 2012 View Paym View Pay	Fees 500.00 500.00 500.00 seet Details yments for: I Tuliton	Peyment Due Date 08 Aug 11 30 Jan 12 18 Jun 12	25 Week 20 Week 20 Week	autogenerate	
fear 011 012 012 View Paym View Pay	Fees 500.00 500.00 500.00 seet Details ymeens for ® Tuition kosory of souder: XTOJIJ0	Payment Due Date 08 Aug 11 30 Jan 12 18 Jun 12 Fee Payments	25 Week 20 Week 20 Week	autogenerate	

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Similarly, to view miscellaneous payments like enrolment fee, select "miscellaneous ". Your miscellaneous payment information will be displayed as shown .

PAYMENT

	Student ID: RT0110034		Name: Mr Joe Black		
Courses	s enrolled: BSB40807 :	Certificate IV in Frontline Management-08/08/2011	 Status: Adive Student 		
Course	atart date: 8/08/2011		Course finish date: 5/01/2013		
Student Co	ourse Payment Summary				
Total	tuition fee: AUD\$1500.0	Total miscellaneous fee: AUD\$0.00			
Tot	tal fee paid: AUD\$500.00	Miscellaneous payment due: AUD\$0.00			
	tal fee due: AUD\$1000.0)			
Total fee	e refunded: AUD\$0.00				
Pamert	schedule(s) for student: 870	19034; Courseld: \$5\$40807			
	fees	Payment Due Date	Paid Duration	Remarks	
fear		08 Aug 11	25 Week		
	500.00			autogenerate scheduled	
011	500.00	30 Jan 12	20 Week	autogenerate scheduled	
No11 1012 1012		30 Jan 12 18 Jun 12	20 Week 20 Week	autogenerate scheduled	
011 012 012	500.00 500.00				
011 012 012 Wew Paym	500.00	18 Jun 12	20 Week		

Scan the QR code below to download the *RTOM Student Portal Guide Manual*.



For any further queries ,please email student services at: studentservice@iib.edu.au





INSTITUTE OF INTELLECT BLENDING RTO No. 41282 CRICOS No. 0352